Electronic Acknowledgement Receipt					
EFS ID:	5838836				
Application Number:	10615054				
International Application Number:					
Confirmation Number:	7996				
Title of Invention:	Information technology service request level of service monitor				
First Named Inventor/Applicant Name:	John Manos				
Customer Number:	22879				
Filer:	Fred G. Pruner Jr./Janice Munoz				
Filer Authorized By:	Fred G. Pruner Jr.				
Attorney Docket Number:	200901419-1				
Receipt Date:	06-AUG-2009				
Filing Date:	08-JUL-2003				
Time Stamp:	10:58:30				
Application Type:	Utility under 35 USC 111(a)				
Payment information:	4.				

Submitted with Payment

Information:

File Listing:									
Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)				
1 Notice of A	Notice of Appeal Filed	200901419-1-	26536	no	1				
	Hotice of Appearance	NotAppeal_08-06-09.pdf	28952798994e4es263648s18ce641de44d 71865						
Warnings:									

no

	Total Files Size (in bytes): 56317				
Information					
Warnings:					
Fee Worksheet (P1O-8/5)	ree worksneet (PTO-875)	fee-info.pdf	92a7c1a66995c34eB5379e1c4487d8da5c 3ce0	no	2
,	Fee Worksheet (PTO-875)		29781		

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.